



ICT ENABLED PUBLIC SERVICES FOR MIGRATION

Project Newsletter (March - May 2021)

MIICT Second Policy briefing

On **15 January 2021** a **two-hour virtual meeting** (due to COVID-19 restrictions on physical meetings) among **MIICT consortium partners with the participation of the MIICT project Officer** took place, having as its main aim to thoroughly discuss the final outcomes of proposed policies depicted in the [Joint Migration Policy Whitepaper](#) and to establish their relevance with the MIICT project. The discussion had been coordinated around the **3 main common pillars** identified during the Joint Migration Policy Roundtable (*co-creation and participatory design, multi-stakeholder collaboration and ICT tools and digital services for supporting integration*), as the same were also applicable to MIICT. All the outcomes have been reported in the MIICT Policy Brief available in [Greek](#), [Italian](#) and [Spanish](#).

Read more [here](#).

Supporting public administrations in EU Member States to deliver reforms and prepare for the future

In the spring of 2021, the European Commission came out with a major publication entitled [Supporting Public Administrations in EU Member States to Deliver Reforms and Prepare for the Future](#). Among the challenges to which, according to the document, public administrations need to adapt are the unprecedented speed of technological change and the impact of demographic changes and the increasing skills shortage. It notes that the [MIICT](#), [REBUILD](#), [NADINE](#), [MICADO](#), [EASYRIGHTS](#) and [WELCOME](#) projects prepared ICT solutions and toolkits, which will allow public administrations to offer services that help to better integrate migrants in European societies. They have produced a joint migration policy white paper with policy recommendations for public administrations.

Read more [here](#).

SSD Progress in Cyprus

The Sustained Service Delivery (SSD) activities in Cyprus have been active for just over three months having launched with the first kick-off meeting in March 2021. Activities continue to progress with over 60 participants currently engaged including migrants, service providers and representatives from NGOs and civil society organisations.

Read more [here](#).



MIICT Societal Impact Assessment

In as much as any project can be, MIICT too, is centred around ensuring positive societal impacts. To highlight the positive impacts but similarly prepare for avoiding the negative ones, a specific Societal Impact Assessment (SIA) was made. The MIICT SIA focused on identifying, analysing, monitoring and managing the intended and unintended social consequences, risks and changed processes resulting from the MIICT project, whether they were from the project itself or from the tangible outcomes of the project, not forgetting the future use of the solutions.

Read more [here](#).

[Website](#) | [LinkedIn](#) | [Twitter](#)



This project has received funding from the European Union's Horizon2020 Research and Innovation Programme under Grant Agreement No 822380.



Contact for inquiries: miict@shu.ac.uk

MIICT

ICT ENABLED PUBLIC SERVICES FOR MIGRATION

Project Newsletter (March - May 2021)

SSD Progress in Spain



The SSD phase of the MIICT project has continued its development in Spain through update of information and testing of the IMMERSE platform by service providers and migrants via the various activities planned. Despite the COVID-19 situation, all the activities were carried out smoothly with flexibility in adapting the sessions to face-to-face or virtual formats depending on the health situation being essential to the success of the project

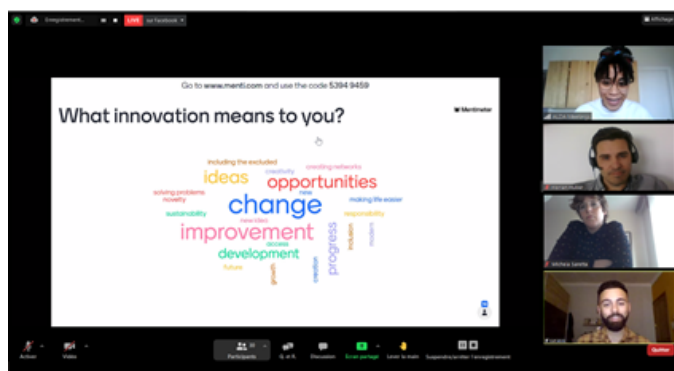
Read more [here](#).

SSD Progress in Italy

Following a series of successful kick-off events in early March 2021, 26 migrants, 11 service providers and 10 subject matter experts have been piloting the IMMERSE platform as part of the Sustained Service Delivery (SSD) phase of the MIICT project. The piloting, like the Italian platform itself, targeted former unaccompanied foreign minors and service providers from both the public sector and the NGOs, focussing on accommodation matching for the young users.

Read more [here](#).

“Shaping inclusive societies: the promising path of innovation”: the MIICT project brought its great expertise to the discussion!



As part of MIICT dissemination activities and cooperation with other EU projects in the area of migration and inclusion, the project participated in the [Mind Inclusion 2.0](#) initiative final webinar “Shaping inclusive societies: the promising path of innovation” held on 6 May 2021. MIICT contribution focused on how the project deploys ICT-tools and innovation to better include migrants and refugees in accommodation, training and employment. [MIICT](#), together with two other projects, Mind Inclusion 2.0 and [FACE](#), was part of the discussion on how digital tools support vulnerable people such as migrants, people with disabilities and young people through promotion of innovation.

Read more [here](#).

[Website](#) | [LinkedIn](#) | [Twitter](#)



This project has received funding from the European Union's Horizon2020 Research and Innovation Programme under Grant Agreement No 822380.



Contact for inquiries: miict@shu.ac.uk